

YMCA CANADA WEB PRIVACY PRACTICES

This Web site is licensed and operated by YMCA Canada. Your privacy is important to us and we will take all means possible to ensure that all personal information is kept private.

If you have any questions, concerns or complaints about YMCA Canada's Privacy Policy please contact us at:

YMCA Canada

Email: services@ymca.ca

Phone: (416) 967-9622

Fax: (416) 967-9618

If your concern or complaint is not resolved to your satisfaction, you can contact our Privacy Officer. You will be asked to provide the following information in writing:

- Your name, address or fax number where we can reach you
- Nature of your complaint, relevant details and what you would like YMCA Canada to do
- The name of any YMCA Canada staff or volunteers with whom you have already discussed the issue.

YMCA Canada will investigate to try and resolve your concern.

Our Website Policy

YMCA Canada is committed to protecting the personal information of individuals who visit this web site by following responsible information handling practices in keeping with privacy laws

The only personal information captured through our Web site is the information you provide that will enable us to provide you access to YMCA online learning.

Information Sharing

YMCA Canada does not sell personal information we collect.

We will not disclose your personal information to anyone else without your prior knowledge or consent, except with agents or contractors of YMCA Canada who perform services for us, when required by a government body or agency, or as permitted by law.

Confidentiality / Security

YMCA Canada maintains physical, electronic and administrative safeguards that are appropriate to the type of personal information we obtain from you.

Privacy Questions

You have the right to access your personal information in our files and to update or remove that information as necessary, subject to any legal restrictions. If you are aware of any inaccuracy or changes in the personal

information which we hold about you, please contact YMCA Canada staff by calling 416-967-9622 or services@ymca.ca

Cookies

As with most sites, certain non-personal information is recorded by the standard operation of our servers ("cookie" technology). Such information is used to provide an enhanced online experience, and may include:

- The name of the ISP from which you access the Internet
- The date and time you accessed the site
- The Internet address of the Web site from which you enter our site and where you go after you leave our site

This information is used to measure and monitor the use of our site and to improve its content. The "Cookie Technology" does not personally identify you or extract any information from your computer. Data which would personally identify you is known only when voluntarily submitted.

On-line Legal Policy

This site was created to provide training and leadership development.. Accordingly, we will permit you to download or photocopy material displayed on this site for your non-commercial personal use. Any content or graphics extracted from the site must prominently display copyright and other proprietary notices.

Terms and Conditions

This site is licensed by YMCA Canada. Any images, graphics, multimedia or content is copyrighted by YMCA Canada and may only be used in the manner provided for in these Terms and Conditions. In addition, the site contains names, logos, trademarks, service marks and other intellectual property, which are the property of YMCA Canada and may not be used for any purpose without the express written consent of YMCA Canada.

Links

The YMCA Canada Learning.ymca.ca Web site may contain links to other Web sites. YMCA Canada is not responsible for the privacy practices of those other Web sites nor do we endorse the materials presented on Web sites that are not owned and operated by YMCA Canada. We encourage visitors to review each site's privacy policy before disclosing any personally identifiable information.

Miscellaneous

The terms and conditions outlined throughout this Privacy Policy are interpreted in accordance with and governed by the laws of the Province of Ontario (without applying the province's conflict-of-law principles). If any provision of this agreement is unlawful, void or unenforceable, it will not affect the validity and enforceability of any remaining provisions. This statement sets forth the entire agreement regarding all of the matters discussed in this statement.

Updating of Privacy Policy

By law, these terms and conditions may change at any time. You will be required to comply with such revisions and therefore should periodically visit this section to review the current terms and conditions to which you are bound.

However, we think it is much more exciting to periodically visit this site. The information available at www.ymca.ca will keep you informed about YMCA Canada and our activities.